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33 CLINTON AVENUE
ALBANY, NEW YORK 12207



August 9, 2011

Mr. Carl Keegan
Vice-President
Orange Motors
799 Central Avenue
Albany, NY 12206

Dear Mr. Keegan:

I want to express our appreciation for the time, effort, and expense that you and the employees at Orange Motors expended recently in repairing the outreach van for the Homeless Action Committee.

My wife, Maria, and I have been working with non-profit housing organizations in Albany since 1970, and as a result are good friends with Charles Touhey and Alice Green. When HAC director Donna DeMaria contacted me about ideas on how to raise funds to repair the HAC outreach van I called Charlie, who in turn advised me to have Donna contact you about the possibility of an in-kind donation of repair service.

We all assumed that the repair, costly enough as it was, would be a routine job for a major auto repair facility. It was only recently that I learned that this supposedly routine job turned out to be much more extensive than originally estimated. As a lifetime owner of older used cars I am not surprised that a basic repair turned into an unanticipated major project. Thus my thanks for your generosity also includes my deep appreciation for your time and patience, and extends to your service staff, for this major repair.

By the way, I bought my most recent used car (a 2002 Ford Focus station wagon) from Orange Motors about eighteen months ago and it is still running well. Please extend my appreciation to Steve and Carmen on your sales staff for their courtesy and assistance in making my purchase a pleasurable experience last year.

Sincerely,

Roger Markovics
UTA Co-Director